

FREQUENTLY ASKED QUESTIONS

1. Are Shein, AliExpress and other parcel deliveries to Seychelles stopping?

International e-commerce platforms and courier networks will continue to operate. Mahe Shipping's involvement in the local handling of Speedaf and Aramex shipments will end on 31 August 2026.

2. Why is Mahe Shipping discontinuing the service?

The decision follows a strategic review of the Company's operations and reflects its focus on core business areas, including logistics, freight forwarding, customs brokerage, and shipping agency services.

3. What happens to parcels I have already ordered?

Parcels received by Mahe Shipping before 31 August 2026 will be processed and delivered in accordance with normal procedures.

4. What happens if my parcel arrives after 31 August 2026?

Customers should follow updates and guidance provided by the relevant shopping platforms regarding future collection and delivery arrangements.

5. What is the last date Mahe Shipping will process these shipments?

Mahe Shipping will continue processing Speedaf and Aramex shipments up to and including 31 August 2026.

6. Can I still place orders before 31 August 2026?

Yes. Customers may continue placing orders. However, they should take into account the estimated shipping and delivery timelines provided by the relevant platform or seller.

7. Should customers stop ordering from Shein or AliExpress?

No. Customers may continue using these platforms. It is recommended that they follow any guidance provided directly by the shopping platforms or courier operators regarding shipping arrangements.

8. Will there be delays before the service ends?

Services are expected to operate normally up to 31 August 2026. However, higher shipment volumes may result in slightly longer processing and delivery times.

9. Is Mahe Shipping closing down?

No. Mahe Shipping remains fully operational and continues to provide a wide range of services, as it has done for the past 57 years, including freight forwarding, customs brokerage, shipping agency services, logistics and supply chain solutions, and UPS Express courier services.

10. Will Mahe Shipping continue to invest in Seychelles?

Yes. The Company remains committed to Seychelles as one of the country's leading logistics service provider.

11. Who should customers contact for further information?

Email: mail@maheship.sc , Telephone: +248 438 0550